



## 2019-2020 High School Chromebook Replacement Costs

These portions of the High School 1:1 Handbook address Lost/Stolen/Damaged Chromebooks

### **Lost/Stolen/Damaged Chromebooks:**

As with textbooks, in the event of damage, loss or theft, a student will be charged a fine to cover the actual repair or replacement costs for school-issued materials, which include 1:1 devices.

### **Repair and/or Replacement Costs:**

Loss, theft, or damage of a device must be reported to School staff member as soon as feasible, who will assist in creating a support ticket and providing access, where appropriate, to a loaner 1:1 device. Technology Service will review damaged devices to determine if repairs are possible, or if a replacement is required. If a fine is assessed against a student's account, an email will be sent to the primary guardians with instructions on why the fine was assessed, how to appeal (within 15 days of the notice) and how to make an online payment. If an appeal is submitted, this will not prevent a student from receiving their repaired/replacement device.

As with textbooks, in the event of damage, loss or theft, a student will be charged a fine to cover the actual repair or replacement costs for school-issued materials, which include 1:1 devices. The prices below are cost estimates for replacement parts as of August 13, 2019, and are subject to change based on available pricing at the time of the repair.

- Screen \$40.00
- Bezel \$23.00
- Top Cover \$27.00
- Bottom Cover \$30.00
- Keyboard \$79.00
- Touchpad \$18.00
- Motherboard \$90.00
- AC Charger \$23.00
- USB Port \$30.00
- DC Jack \$13.00
- Broken or Missing Case \$18.50
- Asset Tag Replacement \$2.00

The cost for a replacement device will be determined at the time of the need for a replacement device. As of August 13, 2019, a replacement Chromebook cost is \$238.50, but is subject to change based on federal tariffs and other factors.

Questions about lost/stolen/damaged Chromebooks should be addressed using the appeal form provided in the fine notification.