



## Parent FAQ on 1:1 Technology Plan

February 2016

District 204 has implemented a plan to provide each student in grades third through twelve with a laptop by 2018. Chromebooks will be distributed to middle school students in 2016, high school students in 2017, and third through fifth grade students in 2018. The plan is part of the district's digital transformation necessary to prepare students for the future. The Chromebooks will be used as a tool to enhance student learning experiences and promote effective use of technology to inform instruction, with the ultimate goal of improving academic performance.

### **What do I do if my child's device is damaged, lost or stolen?**

If a student's device is experiencing a technical issue, the student should inform the teacher to troubleshoot the problem. If further assistance is required, the teacher will fill out a request for technical assistance. A loaner will be issued should the Chromebook be sent out for repair.

Should a device become broken due to neglect or intentional damage, the district may charge the student the cost of repair.

If a device is lost or stolen, the student or their parents should report this to the school administration as soon as possible. Financial responsibility will be based on the outcome of the investigation.

### **What if my student forgets the device at home?**

Students are expected to bring their device to school every day with a full charge. If a student forgets his or her device, they should simply inform their teacher. Schools will not have spare devices to loan out, so students will have to use their own device (i.e. smartphones) if available, or make an arrangement with their teacher.

### **What is stored on the Chromebook?**

No student data is stored on the Chromebook. The Chromebook is intended to run web-based applications and will need a web connection to do most tasks. Students operate in the cloud using Google Drive.

### **What happens to the device at the end of the year?**

All Chromebooks will be collected at the end of each school year.

### **Can students bring their own device instead?**

The preferred device for District 204 middle school students is the Chromebook. Students are not encouraged to bring another device.

### **Where does my student store the Chromebook during the day?**

Students should carry their Chromebook with them to class. When not being used in class, the Chromebook should be secured in the student's locker. Chromebooks should never be left unattended.

### **What does my child do if they can't log in to their Chromebook?**

If your child can't log into their Chromebook, the first step should be to completely turn the Chromebook off. Try to log back in after shutting down and turning the computer back on. If the student is still unable to log on, they should inform their teacher and they will troubleshoot with the student.

-more-

### **How will my student be trained to use their Chromebook?**

Teachers will be working with their students to orientate them to the Chromebooks. Teachers will also support students as the devices are integrated into classwork and assignments.

### **Can my student use their Chromebook outside of school?**

Your student's Chromebook can be used anywhere a Wi-Fi connection is available.

### **Will my student keep the Chromebook over summer break?**

All Chromebooks will be collected at the end of each school year. Students will not keep them over summer break.

### **Will my student be financially responsible for their Chromebook if it is stolen or badly damaged?**

Should a device become broken due to neglect or intentional damage, the district will charge the student the cost of repair. If a device is lost or stolen, the student or their parents should report this to the school administration as soon as possible. Financial responsibility will be based on the outcome of the investigation.

### **If all Chromebooks look the same, how can we tell them apart?**

Every Chromebook has a District 204 sticker attached to it with a code connected to the student. Although students are not allowed to personalize the outside of their device, they are able to personalize the screen saver. This is how students in the pilot program were quickly able to identify their Chromebook.

### **Will the district be able to view my child's online activity at school and away from school?**

Chromebooks are district issued and owned devices to be used for educational purposes. The Chromebook is designed to work with the same web filter both inside and outside of school. There should be no expectation of privacy with regards to the use of the Chromebook.

### **Can a student print from their Chromebook?**

Students will not be able to print from their Chromebook. However, there will be computers in the LMC that students may print from. Students may also use a flash drive to transfer documents from the Chromebook to print.

### **How are you protecting my student when they are online?**

Please see the Authorization for Electronic Network Access/Acceptable Use Guidelines-Electronic Networks at [http://www.ipso.org/Uploads/news\\_51329\\_1.pdf](http://www.ipso.org/Uploads/news_51329_1.pdf). In addition, District 204 puts an emphasis on teaching students responsible digital citizenship. This topic is addressed in many classes, through curriculum, guest speakers and presentations. The district also provides opportunities for parent education as it relates to on-line safety through face-to-face presentations as well as webinars. As the digital world continues to evolve and change, so will the strategies for teaching digital citizenship and on-line safety.

**For additional information and answers to other frequently asked questions specific to Google Apps for Education, visit <https://www.google.com/edu/trust/>**