



# Student FAQ on 1:1 Technology Plan

February 2016

District 204 has implemented a plan to provide each student in grades third through twelve with a laptop by 2018. Chromebooks will be distributed to middle school students in 2016, high school students in 2017, and third through fifth grade students in 2018. The plan is part of the district's digital transformation necessary to prepare students for the future. The Chromebooks will be used as a tool to enhance student learning experiences and promote effective use of technology to inform instruction, with the ultimate goal of improving academic performance.

## **What if I forget the device at home?**

Students are expected to bring their device to school every day with a full charge. If a student forgets his or her device, they should simply inform their teacher. Schools will not be providing loaners. The only time a loaner will be provided is when the Chromebook is being sent out for repairs.

## **What do I do if my device is damaged, lost or stolen?**

If a student's device is experiencing a technical issue, the student should inform the teacher to troubleshoot the problem. If further assistance is required, the teacher will fill out a request for technical assistance. A loaner will be provided should the Chromebook be sent out for repair. Should a device become broken due to neglect or intentional damage, the district may charge the student the cost of repair. If a device is lost or stolen, the student or their parents should report this to the school administration as soon as possible.

## **Where do I store my device?**

You should store your device in your locker when it is not being used. If you are not using it in a classroom, do not put your Chromebook on the floor. Keep it on your desk or if there is a tray under your chair. Some teachers may develop places within the classroom for Chromebook storage.

## **What is the battery life of my Chromebook?**

The battery, when fully charged, should last between 8-10 hours.

## **What do I do if I can't log in to my Chromebook?**

If you can't log in to your Chromebook, your first step should be to completely turn the Chromebook off. Try to log back in after shutting down and turning the computer back on. If you are still unable to log on, please inform your teacher and they will troubleshoot with you.

## **Can I bring my own device?**

Teachers will be planning for their instruction knowing that the Chromebook is the tool that will be used for digital learning. The Chromebook will be the device students are expected to use.

## **Can I use my Chromebook to play games?**

The primary use of the Chromebook is for educational purposes only.

### **Can I share my Chromebook with a friend?**

All middle school students in District 204 will have a Chromebook. Unless directed by a teacher, students should not share their Chromebook.

### **What if I do not have Internet access at home?**

Google Docs allows the user to work in offline mode so that students can complete classwork at home, even without Internet access. Files are saved locally to the Chromebook, then automatically updated the next time a wireless connection is detected. When not connected to the Internet, students can edit their documents and presentations, but spreadsheets, are view only. Students should ask their parents to contact the building principal to explore options for obtaining Internet access for home if needed.

### **What do I do if my battery runs out of charge during the school day?**

If your Chromebook runs out of charge, please inform your teacher. Remember, the expectation is that students bring their Chromebook to school fully charged.

### **How will I be trained to use my Chromebook in class?**

Teachers will work with students on how to use their Chromebooks as well as Google Apps for Education.

### **Can I personalize my Chromebook with sticker or other items?**

The Chromebook should not be personalized with stickers or anything else that will alter the device. Students may personalize their log on screen.

### **Can I use my Chromebook outside of school?**

Your Chromebook will work with any Wi-Fi hotspot. Please always keep in mind the components of good digital citizenship.

### **Will I be able to keep the Chromebook over the summer?**

Chromebooks will be collected at the end of each school year.

### **If all Chromebooks look the same, how can we tell them apart?**

Every Chromebook has a District 204 sticker attached to it with a code that is connected to the student. Although students are not allowed to personalize the outside of their device, they are able to personalize the screen saver. This is how students in the pilot program were quickly able to identify their Chromebook.

### **Will the district be able to view my online activity at school and away from school?**

Chromebooks are district issued and owned devices to be used for educational purposes. The Chromebook is designed to work with the same web filter both inside and outside of school. There should be no expectation of privacy with regards to use of the Chromebook.

### **Can I print from my Chromebook?**

The print feature of the Chromebook has been disabled. Students will not be able to print from their Chromebook. However, there will be computers in the LMC that students may print from. Furthermore, students may use a flash drive to transfer documents from the Chromebook to print.